



## TERMS OF TRAVEL - FOLVEN CAMPING SEASON 2021

Please check the booking confirmation and ensure that the arrival and departure dates are correct.

The booking is binding on both Folven Camping and the Guest as soon as the Guest had paid the agreed fee.

### AGE AND BOOKING:

\* To book or conclude an agreement with Folven Camping, the Guest must be aged 20 or over. Proof of identity is provided on arrival.

### PAYMENT:

\* Payment 100% when booked.

Online booking with PayPal, or make an own agreement for bank transfer.

### CANCELLATION:

\* The guest may cancel the booking verbally or in writing to Folven Camping. The cancellation is only valid when confirmed in writing by Folven Camping.

\* Cancellation deadline: any cancellation after 5 days will be charged the price of the cabin.

\* Also refer to our cancellation policy in our online booking system.

### RESPONSIBILITIES:

\* The guest is fully responsible for any damage to the accommodation and its contents if the guest, or another person with access to the accommodation, behaves in a negligent or careless manner.

\* The guest must follow the rules of conduct, instructions and stipulations that apply for accommodation.

\* The guest is not permitted to allow more people to stay overnight in the accommodation.

\* The guest is not permitted to use the accommodation for any purpose other than the one agreed upon at the time of booking.

\* The guest must clean before departure. The mandatory cleaning fee does not include basic cleaning inside and out, washing dishes or emptying rubbish /removal of empty bottles.

### FOLVEN CAMPING ´S RIGHTS

Folven Camping has the right to cancel the agreement with immediate effect if

\* the guest or any person in the guest's party behaves in a disorderly manner and/or causes damage to the accommodation or the surrounding area, or

\* if the accommodation is used for a purpose other than the intended one.

If the agreement is cancelled, the guest and those in his/her party must immediately move out of the accommodation and no refund will be payable. In the case of an immediate cancellation of the agreement for the above-mentioned reasons, Folven Camping will debit the guest for the cost of the damage. Folven Camping reserves the right to be able to close the accommodation and remove the guest's property.

### COMPLAINS:

\* If the guest at arrival should not be satisfied with the accommodations standard or other events, he/her must immediately report to the reception, so that Folven Camping can fix this during the stay.

Complains must be fronted no later than 3 hours after check in.

### OTHER:

Tlf. +47 47 666 900 - Informasjon: [info@folven.no](mailto:info@folven.no) - Booking: [booking@folven.no](mailto:booking@folven.no) - Folven, N - 6798 Hjelledalen



\* Check out 11.00

\* Check in 15.00

\* The price of accommodation does not include mandatory cleaning fee, bed linens, towels and toilet paper. Bring the supplies you need for your stay.

#### RESERVATIONS:

Folven Camping is not responsible for unsatisfying snow conditions, closed facilities or other significant event that Folven Camping could not have predicted. Folven Camping is not responsible for possible printing or proofing errors.

#### PERSONAL DATA ACT:

By paying, the guest consents to have his/her personal data handled by Folven Camping. The reason for this is to allow normal processes of guest administration to take place.

Folven Camping wish you a pleasant stay!